

Gambling Helpline Tracking Log
Month Of May 2025

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	12	4	13	9	4	42
Gambler Seeking Info Only	3	1	0	0	0	4
Gambler Seeking GA	1	0	0	0	0	1
Gambler Just Wants To Talk	0	0	3	0	0	3
Admin Reasons	6	6	1	3	0	16
SO Seeking Treatment	0	0	0	0	1	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	0	1	0	1
Other Family Seeking Info Only	0	1	1	0	1	3
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	1	0	0	1
Admin Reasons	0	1	3	0	0	4
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	13	8	9	6	5	41
GA Information	0	0	0	0	0	0
Agency Calling	1	0	1	0	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	17	8	9	13	13	60
Other (please Specify)	6	1	4	0	3	14
TVG or Casino Reservations	3	2	0	6	0	11
TOTAL	62	32	45	38	27	204
GAT Referrals Given	22	7	23	13	7	72
# People Referred To Treatment	14	5	16	10	6	51
Connected Directly To Agency	3	0	3	4	1	11
Confirmed Appt. With Agency	3	0	3	3	1	10
Permission to call back 72 hour	7	1	8	5	4	25
Successful 72 Hour Call Back	4	0	3	4	1	12
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	2	0	1	5	0	8
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	1	2	1	0	0	4

GAT REFERRALS: CLACKAMAS=10 CLATSOP=1 DESCHUTES=1 DOUGLAS=1 GRANT=1 JACKSON=2 JEFFERSON=1
LANE=5 LINCOLN=1 LINN=1 MARION=10 MULTNOMAH=16 TILLAMOOK=1 UNION=1 WASHINGTON=16 YAMHILL=1
GEAR=2 =71

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=5 (3) ADAPT=1 (5) ADDICTION RECOVERY CENTER=2 (6) BRIDGEWAY=10 (9) CLATSOP BEHAVIORAL HEALTH=1 (14) BEST CARE BEND=1 (15) GEAR=2 (19) LINCOLN CITY CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=1 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=6 (29) LIFEWORKS NW (HILLSBORO)=4 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (36) CASCADIA ()CLACKAMAS)=10 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=2 (41) COMMUNITY COUNSELING SOLUTIONS=1 (51) BEST CARE=1 (52) LEWIS & CLARK=7 (53) BENTON CO HEALTH DEPT=1 (60) UNION CO CTR FOR HUMAN DEVELOP=1 (75) ASIAN HEALTH SERVICES CENTER=2 (80) SOLUTIONS=6 =68

GA: MARION=2 MULTNOMAH=1 WASHINGTON=1=4

(#5) OTHER: A)REGGIE 4= B)OUT OF STATE CALLERS=5 C)PRANKS=5 D)CALLER INQUIRY=1 E)DISREGULATED CALLER=2 =13

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	0	0	7	16	19	8	9	3	62
2ND WEEK	0	0	6	7	5	4	10	0	32
3RD WEEK	3	0	0	14	8	9	7	4	45
4TH WEEK	0	1	8	8	13	3	4	1	38
5TH WEEK	1	0	3	7	6	7	2	1	27
TOTAL	4	1	24	52	51	31	32	9	204

51 # OF REFERRAL TO TREATMENT
62 # OF LIVE CHATS
33,000 # OF WEB PAGE HITS
17 # OF SMS/TEXT
0 # OF GAM TALK